

मध्य रेल



मंडल रेल प्रबंधक का कार्यालय  
कार्मिक शाखा, सोलापुर

सं. : SUR/P/Genl./Karmayogi

दिनांक: 16/05/2024

**Sr. DCM/SUR**  
**Sr. DOM/SUR**

विषय : Mission Rail Karmayogi 5.0 Training of remaining Frontline Field Staff.

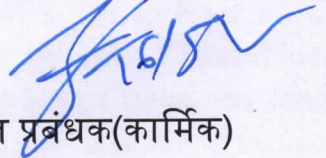
संदर्भ : OSD To DG & Prof.(Admin) IRITM/LKO's letter No.2024/IRITM/MRKY-  
5.0/01 dated 13/05/2024

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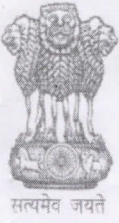
उपरोक्त संदर्भित पत्रांक दिनांक 13/05/2024 के आलोक में जारी पत्र की प्रतिलिपि इस पत्र के साथ संलग्न कर आपके सूचनार्थ एवं उचित कार्रवाही हेतु आपके कार्यालय को अग्रेषित की जाती है।

अनुरोध है कि इसपर किये गये कार्रवाही की एक प्रति सूचना हेतु इस कार्यालय को भेजी जाये।

संलग्न: यथोक्त।

  
कृते मंडल रेल प्रबंधक(कार्मिक)  
सोलापुर





भारतीय रेल परिवहन प्रबन्धन संस्थान  
(भारत सरकार - रेल मन्त्रालय)

Indian Railways Institute of Transport Management  
(Government of India - Ministry of Railways)



No. 2024/IRITM/MRKY-5.0/01

Dated: 13.05.2024

The Divisional Railway Manager  
All Divisions of Indian Railways.

**Sub:** Mission Rail Karmayogi 5.0 Training of remaining Frontline Field Staff.

Indian Railways Institute of Transport Management (IRITM), Lucknow was nominated to organize Mission Rail Karmayogi Training Programme, the National Program For Civil Service Capacity Building (NPCSCB) initiated by DoP&T subsequent to the approval of the Union Cabinet for frontline staff under the specified five categories i.e. **SS/SMs, TTEs, Goods Supervisors/Clerks, Parcel supervisors/Clerks, and Booking Supervisors/Clerks**. The focus of the initiative was on building service capacity and enhancing the quality of citizen-government interface and securing greater citizen satisfaction in all spheres of public services.

Indian Railways Institute of Transport Management (IRITM), Lucknow conducted 10 Mission Rail Karmayogi Training Programmes from 28.02.2022 to 20.05.2022 and trained 1157 Master Trainers with the help of a professional Knowledge Partner. Master Trainers in their respective Divisions, Zones and offices trained 89,316 frontline staff.

Due to long absences, illness, transfers of staff, and appointment of new staff, few frontline staff could not be trained through this training initiative.

You are requested to provide details in the format given below of staff (SS/SMs, TTEs, Goods Supervisors/Clerks, Parcel supervisors/Clerks, and Booking Supervisors/Clerks) who could not be trained under MRKY 1.0.

Details of such staff may be emailed at [abhi.iritm@gmail.com](mailto:abhi.iritm@gmail.com) latest by 20.05.2024.

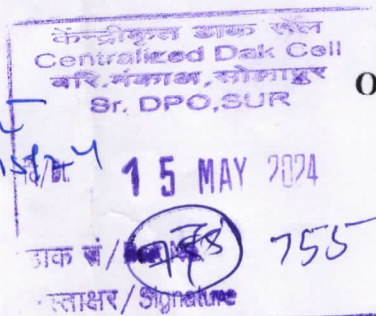
SN	Name of staff	Designation./Depart	Emp.No	Div./ Railway	Mob. No	Email.

APO(uee)

OSCP) Gew

अभिहित

13/5/24



*(Signature)*

Krishna Tiwari

OSD To DG & Prof.(Admin)

IRITM/LKO