



ADVANCE RATES NOTIFICATION No. 13 OF 2024

Sub: Review of STBA (Station Ticket Booking Agent) scheme revised vide CC no. 15 of 2023.

**Ref: Railway Board's letter No. 2018/TG-I/20/P/STBA dated 14.08.2024.
(Commercial Circular No. 04 of 2024)**

Enclosed please find herewith a copy of Board's letter No. 2018/TG-I/20/P/STBA dated 14.08.2024 regarding review of STBA (Station Ticket Booking Agent) scheme revised vide CC no. 15 of 2023 for information and necessary action.

All concerned to please note and act accordingly.

[Signature]
21.8.2024

[S. R. Tripathi]

Senior Commercial Manager (G)
/Chief Commercial Manager (PM)

Encl: As stated.

No. C/RC/STBA/III

date:- 21/08/2024.

Copy forwarded to:-

Sr. DCM/- CSMT/BSL/NGP /SUR/PUNE. They will please note and notify staff under their control and acknowledge receipt.

PCCM/PCOM/PFA/PCE/PCEE/CCM (PS)/CPTM/FA & CAO (T)/CPRO

Dy.COM (Cog)/Dy. CCM (FS)/DGM (G)/Dy. CVO (T)/Dy. CS & AO/Dy. FA&CAO (T)/

ZRTI Bhusaval /Sr. AFA (T)/AFA (T) Cog/GM-CRIS/GGM-IRCTC/

ACM (Ref/Cog.)/ACM (T/C)/ ACM (HQ)/ACM (G)/ COS-(Trains)/ CCOR (HQ)

DBS-CSMT/ CCI-PM/FM/

Copy to: - C/708/RQ/ARN-2024-2025 file.

I/3102877/2024



GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
RAILWAY BOARD (रेलवे बोर्ड)



No. 2018/TG-I/20/P/STBA

New Delhi, dated 14.08.2024

Principal Chief Commercial Mangers,
All zonal Railways.

(Commercial Circular No. 04 of 2024)

Sub: Review of STBA (Station Ticket Booking Agent) scheme revised vide CC no. 15 of 2023.

Ref: Commercial Circulars no. 04 of 2022, 03 of 2023, 15 of 2023 and this office letter of even number dated 16.10.2023.

The scheme to engage STBAs was extended on pilot basis at NSG-4 and SG-3 category stations which is valid till 21.08.2024.

2. Extension of the said pilot scheme is under consideration in Board's office. After careful examination, competent authority has now decided to extend the currency of the scheme for another period of six months i.e. till 21.02.2025.

2.1 Zonal Railways shall make concerted efforts to bring down dependency on STBA and to encourage proliferation of ATVMs and UTSONMOBILE app to bring unreserved ticketing more into the digital ambit.

2.2 Further, feasibility for appointment of JTBS shall also be explored to minimize commission outgo to STBA.

2.3 Zonal Railways may ensure to furnish quarterly feedback on performance of the pilot scheme during this extended currency.

2.4 All other terms and conditions of CC no. 04 of 2022 shall be followed scrupulously.

3. Necessary instructions may be issued to all concerned accordingly for strict compliance.

4. This issues with the concurrence of Finance Directorate of the Ministry of Railways.

Signed by

(Sanjay Manocha)

Director Passenger Marketing-II,

Phone: 011-23001111

E-Mail ID-manocha421.sanjay@gov.in

Room No. 415-A, 4th Floor,

Railway Board.

New Delhi, dated 14.08.2024

No. 2018/TG-I/20/P/STBA

Copy to:

PFA, All Zonal Railways.

Principal Director of Audit, All Zonal Railways.

Signed by

Naresh Chand Jain

For Member Finance, Railway Board.

Date: 14-08-2024 17:36:17