Automatic Ticket Vending Machine (ATVM) was introduced by Indian Railways to reduce passengers queuing up at the Ticket counters at the Railway Stations. ATVMs are touch screen based ticketing kiosks operated using Smart cards. The passenger can purchase and recharge the Smart cards from nominated ticket counters. The Smart card has to be placed on slot in the ATVM and user has to select the route and destination using the touch screen. After the confirming the details, the ticket is printed. Once the ticket is issued the charge is debited from the Smart card.

Over Mumbai division of Central Railway presently 660 ATVMs and 123 Smart cards recharge counters are available at 73 stations. This system is gradually being popularized among the commuters and presently this system is carrying 23% of overall tickets.

This system is very easy to operate self. The instructions for generating ticket through ATVM are printed on machine. For information the steps to generate ticket through ATVM are given below:

**FIVE EASY STEPS TO GET TICKETS THROUGH ATVM**

1. **Place your SMART CARD on SENSOR**
2. **Choose the LANGUAGE & ZONE**
3. **Choose DESTINATION, ROUTE & CLASS**
4. **Select SINGLE/RETURN & No. of CHILD/ADULT Tickets & Press TICKET**
5. **Verify details & then PRINT ticket**