

CENTRAL RAILWAY

DIVISIONAL OFFICE
MUMBAI CST.

No. BB.SFT.297.G.PC&Printer

Date:09.02.2015

LETTER OF ACCEPTANCE

M/s C.D. Infoware,
225, Unique Industrial Estate,,
Off. Veer Shankar Marg,
Prabhadevi,
Mumbai-400025.

Dear Sir,

Sub: Comprehensive Annual Maintenance Contract (CAMC) for 6 Nos. of PCs and 5 Nos. of Printers available in Sr. DSO's office, Mumbai CST, C.Rly.

Ref: Your quotation No. Nil dated 02.01.2015

1. On behalf of President of India, the Railway Administration is pleased to award the contract for Comprehensive Annual Maintenance Contract (CAMC) for 6 Nos. of PCs and 5 Nos. of Printers available in Sr. DSO's office Mumbai CST. C. Rly. at a total cost of Rs. 21,400/- (Rs. Twenty One Thousand Four Hundred Only) inclusive of taxes, for period of one year as per details given below.

Description	No. of Unit	Rate	Total amount (Rs.)
1. Computers with monitor, keyboard, mouse.	06	2400 (each)	14,400/-
2. Printers of different make & models.	05	1400 (each)	7000/-
Total amount			21,400/-

2. The Units, rates & Quantities of AMC and total prices thereof are indicated in item No.1 above. These prices are inclusive of taxes.
3. Condition of contract: The contract will be governed by the 'GENERAL CONDITIONS OF CONTRACT"- January- 1999 as amended from time to time.
4. The above Comprehensive annual maintenance contract (CAMC) is of a 'COMPREHENSIVE' in nature for 06 Nos. of PCs and 5 nos. of Printers and shall be valid for a period of 01 (one) year from the date of issue of this 'LETTER OF ACCEPTANCE'.
5. All service and breakdown calls should be attended promptly during the currency of Comprehensive annual maintenance contract (CAMC)
6. Repairing and upkeep of printer heads is also to be included in the list of items covered under the contract.

7. The fault in the hardware and installation on OS and application software required should be solved within a day.
8. In case of critical problem i.e. Server/Network down the resident engineers shall stay late and resolve the problem on the same day.
9. The computers and printers in this office should completely be serviced once in a month or as and when required.
10. Installation and updating of licensed antivirus software on all the computers.
11. Security Deposit: The 'Security Deposit' @ 10% of contract value i.e. Rs. 2140/- only (Rs., Two Thousand One Hundred Forty Only) shall be deducted from the bill produced and shall be refunded to you after one month from date of completion of the contract subject to compliance to all contractual provisions.
12. The Annual Maintenance Charges payable to the CONTRACTOR are firm and are not subject to an PRICE VARIATION and shall remain current until a revision of charges is agreed to between the parties thereof.
13. Terms of payment: Quarterly payment shall be made on satisfactorily service, maintenance and good performance of all the PCs and Printers covered under this contract. The bill should be accompany necessary certificate regarding the satisfactory maintenance of the equipment during the period for which the claim has been preferred.
14. Please submit your partnership deed, power of attorney, resolution of Board of Directors etc. if any, immediately with a certificate that the same are still in force for verification of the authority.
15. Please execute the Agreement within Seven (7) days time from the date of receipt of this letter.
16. Termination of Contract: In the event of CONTRACTOR not fulfilling the contract or its obligation in accordance with the terms and conditions of this contract agreement, the OWNER has the right and liberty to terminate the contract after giving seven days notice and get the work down through some other agency at RISK AND COST OF THE CONTRACTOR.
17. General: All correspondence pertaining this CAMC work shall be made to Sr. DSO CSTM and bill invoice will be passed by Sr. DFM CSTM.
18. Please return one (1) copy of this Letter of Acceptance duly signed by your accredited representative in token of your acceptance within seven days of receipt of this Letter of Acceptance.

Yours Faithfully

Sr. DSO CSTM
(For and on behalf of President of India)

C/-Sr. DFM CST: for information please.