

No. BB.M.196.C&amp;W.Vol.I, Inst.

All Depot In-Charges  
Freight

Subj: Guidelines about Warranty claims

Ref: HQ's letter no. M/168/C&amp;W/S/Warranty dated 13.07.2010

All concerned are instructed that the detailed marking of failed components which has replaced at your end during maintenance of freight trains to be noted and if stamping not visible, the Train particular with BPC details and wagon particulars to be send to this office, so that same to be advised to the concerned.

The failed components such as-

Sr. no	Components	Warranty period
1	New Wagon	24 months from the date of commissioning
2	CTRB	48 months from the data of supply OR 36 months from the date of commissioning
3	Adaptor	48 months from the data of supply OR 36 months from the date of commissioning
4	BP Hoses	36 months from the data of supply OR 24 months from the date of commissioning
5	Brake Cylinder	36 months from the data of supply OR 24 months from the date of commissioning
6	SAB	36 months from the data of supply OR 24 months from the date of commissioning
7	CC pads	30 months from the data of supply
8	PU side bearers	30 months from the data of supply
9	EM pads	30 months from the data of supply
10	CBC coupler , Yoke, Knuckle	54 months from the data of supply OR 42 months from the date of commissioning
11	Draft gear	54 months from the data of supply OR 42 months from the date of commissioning
12	DV	36 months from the data of supply OR 24 months from the date of commissioning
13	Angle cock	36 months from the data of supply OR 24 months from the date of commissioning
14	Composite brake block	18 months from the data of supply

Treat this as most important.

*[Signature]*  
Sr.DME(Fr.&Ops)BB

Central Railway

Divisional Office  
Mechanical Branch  
Mumbai CSMT  
Date: 13.01.2021

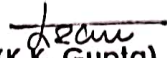
No. BB.M.126.C&W.Vol-I.Instruction

ED /Wagon, RDSO  
Manak Nagar, Lucknow

Sub: Warranty Claim for failed components (Composite Brake Block).  
Ref: Dy. CVO(S&M)/C.Rly. letter no. G.130.10.01287.Warranty.V3 dated 06.01.2021.

With reference to the above, during preventive vigilance check conducted at SSE (C&W)/IGP of Mumbai Division, it was observed that few brake blocks appear to be new and were found lying in broken condition. These brake blocks were not raised for warranty claim as the manufacturing date and batch number on back plate was not visible. Therefore date of manufacturing/manufactures name could not be identified.

It is advised that manufacturer may be instructed to punch stamping particulars and batch number on the back plate of brake block properly for recording components particulars in case of unusual as well as warranty claim.

  
(K.K. Gupta) 13.1.2021  
Sr. DME (Fr&Op)/BB

C/- CRSE (Fr)/CSMT: for kind information.  
C/- Dy. CMM (M)/CSMT: for necessary action please.

मध्य रेल/CENTRAL RAILWAY  
सतर्कता विभाग  
VIGILANCE BRANCH  
दि. प्राप्त हुआ / Recd. on

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14 JAN 2021

महाप्रबंधक कार्यालय  
General Manager's Office  
छ.शि.म.ट. मुंबई पिन-400001/CSMT, Mumbai-400001

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Central Railway

No. BB.M.126.C&W.Vol-I.Instruction

Dy. CVO (S&M)/C. Rly.

Divisional Office  
Mechanical Branch  
Mumbai CSMT  
Date: 13.01.2021

Sub: Warranty claim of failed material.

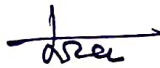
Ref: Your office letter no. G.130.10.01287.Warranty.V3 dated 06.01.2021.

With reference to the above, action taken report has been furnished -

- Depot incharge has been counsel and warning letter has been issued for keeping watch in yard activity and counsel shift supervisor to be vigilant for warranty claim if any defective parts is replaced during RT/Examination.
- As system improvement vide this office letter no. BB.M.126.C&W.Vol-I.Instruction dated 18.11.2020, instructions have been issued for warranty claim if stamping particulars are not available on components & components seems new under expected warranty. In year 2020-21, 39 Brake Blocks have been claimed for warranty. ADME (Fr) & CWI are advised to check this aspect during their inspection.
- RDSO have been advised vide this office letter no. BB.M.126.C&W.Vol-I.Instruction dated 13.01.2021 for taking appropriate action in this regard.

This is for your kind information please.

DA - As above.

  
(K.K. Gupta)  
Sr. DME (Fr&Op)/BB

C/- CRSE (Fr)/CR: For kind information please.  
C/-Dy. CMM (M)/CSMT: for information please.

CYZ/M  
Pl. correct to file  
CMM  
14/01