

VIGILANCE  
दि. प्राप्त हुआ / Recd. on

17 JAN



CENTRAL RAILWAY  
Office of the  
Chief Commercial Manager [PM]  
PRS Building, 3<sup>rd</sup> Floor,  
Mumbai CST – 400 001.

No. CT/CR/Handwritten Tatkal Tickets/01/2020

Date: 15/01/2020

Sr. DCM – BB, BSL, PA, SUR, NGP

Sub: Handwritten Tatkal Tickets.

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During ticket checking drive by Amenity Staff of Mumbai Division, two handwritten Tatkal tickets were seized. It came to the notice that it is the practice adopted by defence personnel manning the PRS on cantonment area by generating low value tickets in the system, saving stationery for further use. Subsequently, as and when required, Tatkal or Confirmed tickets are generated from other Defence PRS or from known personnel by mentioning the details in handwriting on the saved stationery carried by the passenger.

In view of the above, following instructions are issued as a system improvement:

1. Handwritten tickets should not be permitted. Any passenger found with such handwritten ticket be considered as without ticket and dealt accordingly.
2. Regular inspections and surprise checks to be conducted at all PRS locations, particularly at Defence PRS locations, to detect any abnormality or irregularity. Generation of low value tickets from each PRS needs to be monitored scrupulously.

All concerned should be advised to note and act accordingly.

This issues with the approval of competent authority.

[Jagdish Prasad]  
Dy. CCM [DB]

For Chief Commercial Manager [PM]

C/- CCM [PS]/CSMT – for kind information please.

C/- Dy. CVO [T]/CSMT – for kind information with reference to your letter No. 2019/G-130/PC/06/00544/V1/V.Con dated 31/12/2019.

Chas/Vig  
Lish  
9/1/2020