

HAND OUT NOTE
OF
Nagpur Division
RAILWAY PROTECTION FORCE



Nagpur Division

1) BRIEF HISTORY OF Nagpur Division :-Discription

INTRODUCTION

HISTORY AND PLACES OF INTEREST

NAGPUR :

Nagpur is the winter capital city of the state of Maharashtra, a fast growing metropolis and third largest city in Maharashtra after Mumbai and Pune. With a population of 29,40,487, Nagpur Metropolitan Area is the 13th largest urban conglomeration in India. It has also recently been ranked as the cleanest city and the second greenest city of India. In addition to being the seat of annual winter session of Maharashtra state assembly “VidhanSabha”, also famous throughout the country as “**Orange City**” for being a major trade centre of oranges that are cultivated in the region. In addition, the city also derives political importance from being the headquarters for the RSS and an important location for the Buddhist movement.

The city was founded by the Gonds but later became part of the Maratha Empire under the Bhosale. The British East India Company took over Nagpur in the 19th century and made it the capital of the Central Provinces and Berar. After the first reorganization of states, the city lost its capital status but according to the “Nagpur Pact” between political leaders it was made the second capital of Maharashtra. Nagpur is also called, “Tiger Capital of India” as it connects many Tiger Reserves in India to the world. Nagpur lies precisely at the centre of the country with the Zero Mile Marker indicating the geographical centre of India.

The Nag River, a tributary of the Kanhan River, flows in a serpentine path and is therefore named “Nag”, the Marathi word for snake. And hence, the river and city is named as Nagpur.. While others says that the river flows through the old city of Nagpur and hence the city is named after this river. “Pur” is a common suffix given to cities, villages and towns across India, and is often simply translated “city” The seal of Nagpur Municipal Corporation depicts a cobra in the water of a river.

ZERO MILE :



Zero Mile in Nagpur lies precisely at the centre of the country with the Zero Mile Marker indicating **the geographical centre of India**. The Zero Mile Stone was erected by the British who used this point to measure all the distances. The Zero Mile Stone consists of four horses and a pillar made up of sandstone. It is located on the south east of VidhanBhavan, Nagpur.

The English rulers considered Nagpur as the centre of India and hence identified this point and constructed the Zero Mile Stone. Being at the centre of the country, they also had a plan to make Nagpur the second capital city.

SITABULDI FORT :

Sitabuldi Fort in Nagpur Sitabuldi fort, site of the 1817 Battle of Sitabuldi, is located atop a small hillock in the middle of Nagpur. The fort was built by Appa Sahib or Mudhoji II Bhonsle of the Kingdom of Nagpur, just before he fought against the British East India Company during the Third Anglo-Maratha War. The area surrounding the hillock is now known as Sitabuldi and is an important commercial hub for Nagpur.



SITABULDI FORT



Inside the fort one can find graves of numerous British soldiers and a cell where Mahatma Gandhi was imprisoned. At present, Sitabuldi fort is the home to the office of the Territorial Army. The fort opens to the general public only on two national holidays- 26th January and 15th Octust.

DEEKSHABHOOMI :

Deekshabhoomi is a sacred monument of Navayana Buddhism located at Nagpur city in Maharashtra state of India; where B. R. Ambedkar, embraced Buddhism with approximately 600,000 of his followers mainly scheduled caste peoples on AshokaVijayaDashami on 14 October 1956. Ambedkar revived Buddhism in India. Ambedkar's conversion to Buddhism is deeply significant for millions of people in India. According to the 2011 India census, more than 87% of the total Buddhist population in India are Ambedkarite Buddhists.



Deekshabhoomi is in Nagpur, Maharashtra, a location regarded as a sacred place, prernabhoomi (inspiring land) of social revolution being atheist and a preparations for social actions against class conflicts, discrimination, inequality also the first pilgrimage center of Ambedkarite Buddhism in India. Millions of pilgrims visit Deekshabhoomi every year, especially on Dhamma Chakra Pravartan Din ieSamratAshokavijayadashmi ("Mass Conversion Ceremony Day") and 14 October, the memorial day when B.R.Ambedkar embraced and converted to Buddhism here. His final religious act was to embrace Buddhism and envisioned making India The Buddhist nation a prabuddhaBharat[11] Today, the largest stupa in the world is erected in his memory at the site.

RAMTEK :



GARH TEMPLE, RAMTEK

Ramtek hosts the historic temple of Rama. It is believed that Ramtek was the place where Rama, the Hindu god, rested while he was in exile. According to Hindu history the ashram of the Hindu sage Agastya was situated close to Ramtek. The present temple was built by RaghujiBhonsale, the Maratha ruler of Nagpur in 18th century after his victory over fort of Deogarh in Chindwara.

This place is also related to the Sanskrit poet Kalidasa. It is believed that Kalidasa wrote Meghadūta in the hills of Ramtek.

Ramtek is also known for its ancient Jain temple with various ancient statues of Jain Tirthankara. The main idol of Shantinatha, the sixteenth Tirthankar has a legend associated with it. It became more popular when one of the leading Digambar Jain Acharyas, AcharyaVidyasagar visited and stayed with his sangh in Ramtek in 1993, 94, 2008, 2013 and 2017 for the four months of chaturmas during the rainy season. With his inspiration, a big Jain temple has been constructed.

SEWAGRAM :



This town bears the honour of being Headquarter of Social Service Programme conducted by Mahatma Gandhi. it gets its name from the word “Sewa”- means service and “Gram” – means village. There also exists a Gandhi Ashram and a GyanMandir, Sewagram is 88 Kms from Nagpur. Wardha and Sewagram are nearest railhead to reach this Ashram.

TADOBA & UMRED-KARHANDLA WILDLIFE SANTURY:

Tadoba National Park is known as jewel of Vidarbha, with reach deciduous teak forest and also is a home to many extinct spices of wild life like Chital, Barking Deer, Wild Boar and Sambar. The nearest railhead is Chandrapur on Nagpur – Balharshah Section. The park is a riot of colors in any season and is perfect retreat. Umred-Karshandla wildlife santury was rescently famous for tiger named “JAY” which was Asia’s 2nd biggest tiger.



SALIENT FEATURES:

Total Route Kms (RKM)	993.12
Passenger trains/day (Non-Suburban)	45 to 50
No of passengers per day approximately (Non-Suburban)	16000 Footfall
Passenger trains/day (Suburban)	--
No of passengers per day approximately (Suburban)	--
Manned level crossing	186
Unmanned level crossing	Zero
Major bridges & IMP bridges	222 & 17
Minor bridges	2546
No. of NSG -1 stations	Zero
No. of NSG-2 stations	01
No. of NSG-3 stations	02
No. of NSG-4 stations	03
No. of NSG-5 stations	16
No. of NSG-6 stations	52
No. of HG-2 stations	07
No. of HG-3 stations	09
Total No. of Stations	115
Passengers earnings(Annual- Apr to Dec-2021)	245.78 Crs.
Goods and Parcel earnings(Annual - Apr to Dec -2021)	3029.94 Crs.

STATE-WISE ROUTE KILOMETERAGE:

State	Route KMs
Maharashtra	645.09
Madhya Pradesh	316

ESTABLISHMENT**1. Human Resource (Sanctioned Strength) :-**

Unit	SS/ DSC	JS/ ASC	IPF	SI	ASI	HC	CT	Dvr	Anci.	Total
	01	01	18	33	55	161	303	04	03	579
Total	01	01	18	33	55	161	303	04	03	579

2. Open Line RPF POSTS / OUTPOSTS Wise :-

Post	Route KMs	Outpost	Route KMs
RPF Post Nagpur	92.09	-	-
RPF Post Ajni	77	ButiBori	26
RPF Post Wardha	65	Sewagram	30
RPF Post Dhamangaon	70	Pulgaon	22
RPF Post Chandrapur	224	HinganGhat Warora	51 82
RPF Post Ballarshah	16	-	-
RPF Post Narkhed	101	-	-
RPF Post Amla	119	-	-
RPF Post Betul	107	Ghoradongri Itarsi	65 28
RPF Post Junnardeo	90	Parasiya	29
RPF Ajni Reserve Line	No km Jurisdiction		

3. SANCTIONED & VACANCY POSITION OF POSTWISE/UNITS:

a. Executive

As on 31.12.2021									
Post/Unit		IPF	SIPF	ASI	HC	CT	DRIV.	ANC	TOTAL
Sr. DSCoffice+DSCR, Crime,DQM,Pros. PS	SS	05	02	06	10	15	04	03	45
	PS	04	02	05	06	12	01	02	32
	VAC	01	00	01	04	03	03	01	13
All RPF Post+ Out Post	SS	13	31	49	151	288	--	--	532
	PS	12	30	45	150	237	--	--	474
	VAC	01	01	04	01	51	--	--	058
TOTAL	SS	18	33	55	161	303	04	03	577
	PS	16	32	50	156	049	01	02	406
	VAC	02	01	05	05	54	03	01	071

4. GRP-

List of GRP Units in Division:-

Sl.No	GRP Thana	State
1	Nagpur	Maharashtra
2	Wardha	Maharashtra
3	Amala	Madhya

5. DOG SQUADS

Unit	Sanction Strength	Actual	Vacancy	No. Of Squad
DS/NGP	23	16	07	03
Total	23	16	07	03

6. ACCOMMODATION :-

a. Residential Accommodation (RPF Pool) :

Unit	Type -IV	Type-III	Type-II	Type-I	Total
Nagpur	02	19	81	99	201
Total	02	19	81	99	201

b. Barrack Accommodation:-

i) Barrack Accommodation as per RBMS:-

Unit	No. of Barracks			No. of Bed		
	Male	Female	Total	Male	Female	Total
AQ Reserve	1	0	1	63	6	69
Nagpur	1	0	1	18	0	18
Ballarsha	1	0	1	12	0	12
Amla	1	0	1	11	1	12
Betul	1	0	1	8	0	8
Junnardeo	1	0	1	8	0	8
Total	6	0	6	120	7	127

ii) Other Barrack:-

Unit.	No. of Barracks			No. of Bed		
	Male	Female	Total	Male	Female	Total
NIL	NIL	NIL	NIL	NIL	NIL	NIL
Total	NIL	NIL	NIL	NIL	NIL	NIL

7. RSKN (Year-2020-2021):-

From 01.04.2020 to 31.03.2021

Sr.No	Amount Sanctioned towards	No. of cases
1	Ex-gratia	Nil
2	Merit Scholarships	08
3	Funeral expenses	01
4	VipattiSahaytaKosh	Nil
5	Lump-sum Grant	01
TOTAL		10

RSKN (Year-2021/22up to Dec-2021):-

Sr.No	Amount Sanctioned towards	No. of cases
1	Ex-gratia	NIL
2	Merit Scholarships	Nil
3	Funeral expenses	Nil
4	VipattiSahaytaKosh	Nil
5	Lump-sum Grant	Nil
TOTAL		NIL

- Collection done FY-2021-22 :- Rs. 10,37,500/-
- Amount sent to Hqrs :- Rs. 10,37,500/- (Through net banking)

8. Sport Fund 2020-2021

	Funds Received	Funds Expended	
		Amount Sent to Hqrs (40%)	Amount Expended for Sports Events
Posts/Outpost/Units	--	--	--
Staff Benefit Fund for Sport Event received from Hqrs	--	--	--
Total Amount Collected	--	--	--
Funds Available Rs. -			

Sport Fund 2021-2022(Up to-DEC-2021)

	Funds Received	Funds Expended	
		Amount Sent to Hqrs (40%)	Amount Expended for Sports Events
Posts/Outpost/Units	--	--	--
Staff Benefit Fund for Sport Event received from Hqrs	20,000/-	--	--
Total Amount Collected	24043/-	--	--
Funds Available Rs. 24043/-			

10. Availability of vehicles over CR:-

Post/unit	Four Wheelers		Bus	Truck	Prisoner van	BDS Vehicle	Two Wheelers
	Govt	Hired					
Sr.DSC Office	2	0	0	0	0	0	0
Ajni (R)	1	0	1	1	0	0	0
Ajni Post	0	1	0	0	0	0	1
NGP Post	1	0	0	0	0	0	1
CIB NGP	0	1	0	0	0	0	1
SIB NGP	0	1	0	0	0	0	1
Warda Post	1	0	0	0	0	0	1
Ballarsha Post	0	1	0	0	0	0	1
Chandrapur Post	1	0	0	0	0	0	1
Amla	1	0	0	0	0	0	1
Betul	0	1	0	0	0	0	1
Junnardeo	0	1	0	0	0	0	1
Narkhed	0	1	0	0	0	0	1
Pulgaon O/Post	0	0	0	0	0	0	1
Sewagram O/Post	0	0	0	0	0	0	1
Botibori O/Post	0	0	0	0	0	0	1
Hinganghat O/Post	0	0	0	0	0	0	1
Warora O/Post	0	0	0	0	0	0	1
Parasiya O/Post	0	0	0	0	0	0	1
Ghodadongari O/Post	0	0	0	0	0	0	1
Itarsi O/Post	0	0	0	0	0	0	1
TOTAL	7	7	1	1	0	0	19

12. C.G. Cases& Medically De-categorised Cases:

Sr.No.	Cases	TOTAL
1	C.G.Cases	
2	Medically De-categorised Cases	NIL

13. Major Penalty Charge Sheet Cases:- 31.12.2021

Unit	Opening balance as on 01.12.2021	Initiated during DEC-2021	Finalized during DEC-2021	Total cases pending as on date 31.12.2021	Pending below 6 months	Pending over 6 months & less than 1 year	Pending over 1 year and less than 2 years	Pending over 2 yrs.	TOTAL
CR NGP	03	NIL	NIL	03	03	NIL	NIL	NIL	03
TOTAL	03	NIL	NIL	03	03	NIL	NIL	NIL	03

14. Suspension Cases: 30.12.2021

Sl. No	Name & Design station	Divn	Date of suspension	Reasons for Suspension	Date of issue of major penalty Charge sheet	Enquiry Officer	Present position of the case	Reasons for continuing suspension for more than 01 month
1	Smt. Gopika Mankar SIPF /WRR	NGP	14.10.2021	Trapped by ACB/CIB/NGP	--	--	Charge-Sheet issued ON 29.11.2021	CIB CASE
2	YOGESH LEKURWALE CT SEGM	NGP	29.12.2021	FALSE Declaration of personal cash	-	-	-	-

15. Pending Court Cases:

Total No. of Cases (as on 30.12.21)	Counters filed	Counters Yet to be filed	Pending implementation of Court Orders
07	05	02	nil

16. Works Program :

a. Details of pending old Works

Sr. No.	Name of Works	(Figures in thousands of Rs.)			Present Status
		Original Cost	Last Sanction Amount	Outlay Modified for 2021-22	
01	-----Nil-----				

b. Details of pending Umbrella Works (2019-20)

Total Works sanctioned for Rs. _____. During the Year 2019-20 as per Pink Book Item No. ____.			
Sr. No.	Name of Works	Proposed Amount	Present Status
1	No any work sanctioned under Umbrella work for 19-20		

c. Details of pending Umbrella Works (2020-21)

Total Works sanctioned for Rs. 2,41,50,000/- During the Year 2020-21 as per Pink Book Item No. 840			
Sr. No.	Name of Works	Proposed Amount	Present Status
	Construction of RPF Thana at Narkhed station	80,00,000	Proposal is vetted by Sr.DFM/NGP and forwarded to Dy.CE(Plg.) on 13.08.2021
	Construction of 20 bedded barrack at Betul	1,61,50,000	-Do-
Total		2,41,50,000	

17.DETAILS OF STAFF ON DEPUTATION:

Organization	Details of staff					Total
	IPF	SI	ASI	HC	CT	
KRCL	01	01	00	02	01	05
Total	01	01	00	02	01	05

18.STATIONS UNDER ISS :

a. Details of CCTV at stations under ISS Over Central Railway.

Post	Stations	Catg	Number of CCTV	Number of Monitors	Date of Installation	Last Date of AMC.	Location of Control Room.
Nagpur	Nagpur	A-1	240	16	15.08.2018	16.8.2026	Nagpur station
TOTAL	Nagpur	A-1	240	16	15.08.2018	16.8.2026	Nagpur station

b. Video Surveillance System:

Details of CCTV covered under VSS

Sr.No.	Name of the Stations	Progress of work if not yet completed	No of cameras installed		No of Screens/ Monitors	Location of Control Room	Remark
			PTZ	Fixed			
1	Wardha	Work completed	3	37	2	Wardha Post	WR, CD & BPQ also can be monitor Through DSCR/NGP
2	Chandrapur	Work not completed	3	37	2	Chandrapur Post	
3	Ballarsha	Work completed	3	37	2	Ballarsha Post	
4	Betul	Work not completed	3	37	2	Betul Post	

CRIME

19. BOOKED CONSIGNMENT (Localized) :-

Div	Year	Regd	Detd	Stolen	Recovered
NGP	2019	10	05	2986569	145040
	2020	04	04	136600	87500
	2021 (up to DEC)	08	08	93500	93400
Total	2019	10	05	2986569	145040
	2020	04	04	136600	87500
	2021 (up to DEC)	08	08	93500	93400

20. Railway material (Localized):

Post	Year	Regd.	Detd.	Stolen	Recovered
NGP	2019	28	28	123280	108880
	2020	28	28	176223	176223
	2021 (up to DEC)	42	42	362154	348854
Total	2019	28	28	123280	108880
	2020	28	28	176223	176223
	2021 (up to DEC)	42	42	362154	348854

21 RP(UP) Act:

Post	Year	Regd.	Detd.	Stolen	Recovered	Arrest		
						OS	RE	RPF
	2019	38	33	3109849	252920	88	0	0
	2020	32	32	312823	263723	73	0	0
	2021 (up to Dec)	50	50	455654	442254	129	2	0
Total	2019	38	33	3109849	252920	88	0	0
	2020	32	32	312823	263723	73	0	0
	2021 (up to Dec)	50	50	455654	442254	129	2	0

157	0	1	0	1	0	500	0	1
159	157	263	157	260	48300	83700	157	263
160	19	26	4	9	45000	25500	15	18
161	0	0	0	0	0	0	0	0
162	201	0	201	0	42200	0	201	0
163	2	3	2	3	4800	3500	2	4
164	1	2	1	2	1100	2000	1	2
165	0	0	0	0	0	0	0	0
166	1	0	1	0	700	0	1	0
167	0	3	0	3	0	200	0	3
172	0	1	0	0	0	0	0	1
174	27	48	7	34	53500	439180	17	37
175	0	0	0	0	0	0	0	0
176	0	0	0	0	0	0	0	0
178	0	0	0	0	0	0	0	0
180	0	0	0	0	0	0	0	0
Total	2968	3390	2650	3694	1893540	4368130	2919	3435

PASSENGER SECURITY

23. THEFT OF PASSENGER BELONGINGS:

YEAR - 2019

POST	In Train	Rly Premises	Total	Arrest
Nagpur	474	294	768	47
AQ	19	5	24	00
Wardha	210	29	239	04
CD	31	1	32	03
Ballarshah	1	0	1	0
Narkhed	0	0	0	0
Dhamangaon	0	0	0	0
AMF	27	0	27	2
BZU	24	0	24	0
JNO	5	0	5	1
Total	791	329	1120	57

YEAR - 2020

POST	In Train	Rly Premises	Total	Arrest
Nagpur	107	30	137	11
AQ	4	1	05	04
Wardha	53	6	59	01
CD	11	0	11	00
Ballarshah	17	2	19	00
Narkhed	1	0	01	00
Dhamangaon	0	0	00	00
AMF	3	0	03	00
BZU	6	0	06	01
JNO	2	0	02	00
Total	204	39	243	17

YEAR - 2021

POST	In Train	Rly Premises	Total	Arrest
Nagpur	158	43	201	16
AQ	11	01	12	00
Wardha	38	3	41	01
CD	19	0	19	00
Ballarshah	13	0	13	01
Narkhed	0	0	0	00
Dhamangaon	18	2	20	03
AMF	17	0	17	00
BZU	21	1	22	01
JNO	2	0	2	01
Total	297	50	347	23

24. DRUGGING:-

2019				
Div	In Trains	In Premises	Total	Arrest
NGP	3	0	3	4
Total	3	0	3	4

2020				
Div	In Trains	In Premises	Total	Arrest
NGP	0	0	0	0
Total	0	0	0	0

2021				
Div	In Trains	In Premises	Total	Arrest
NGP	1	0	1	0
Total	1	0	1	0

25.DACOITY :

2019				
Div	In Trains	In Premises	Total	Arrest
NGP	0	0	0	0
Total	0	0	0	0

2020				
Div	In Trains	In Premises	Total	Arrest
NGP	0	0	0	0
Total	0	0	0	0

2021				
Div	In Trains	In Premises	Total	Arrest
NGP	0	0	0	0
Total	0	0	0	0

26.ROBBERY:

2019				
Div	In Trains	In Premises	Total	Arrest
NGP	0	1	1	1
Total	0	1	1	1

2020				
Div	In Trains	In Premises	Total	Arrest
NGP	0	2	2	6
Total	0	2	2	6

2021				
Div	In Trains	In Premises	Total	Arrest
NGP	4	1	5	7
Total	4	1	5	7

27. CRIME AGAINST WOMEN [OTHER THAN RAPE]:

2019				
Div	In Trains	In Premises	Total	Arrest
NGP	0	2	2	2
Total	0	2	2	2

2020				
Div	In Trains	In Premises	Total	Arrest
NGP	2	2	4	4
Total	2	2	4	4

2021				
Post	In Trains	In Premises	Total	Arrest
NGP	01	0	01	01
Total	01	0	01	01

28.RAPE Cases:

2019				
Div	In Trains	In Premises	Total	Arrest
NGP	0	0	0	0
Total	0	0	0	0

2020				
Div	In Trains	In Premises	Total	Arrest
NGP	0	0	0	0
Total	0	0	0	0

2021				
Div	In Trains	In Premises	Total	Arrest
NGP	0	1	1	4
Total	0	1	1	4

28. VULNERABLE (Most Affected) TRAINS 2020 & 2021

2020		
Train No.	Train Name	No. Of Incidents
12626	KerelaExp	14
12105	VidarbhaExp	10
12139	Sewagram Exp	08
12615	GT Exp	06
18030	LTT-HWH Exp	06
18238	ChattisgarhExp	06

2021		
Train No.	Train Name	No. Of Incidents
02169	Sewagram Exp.	21
06011	CAPE-NZP Exp	08
02724	Telangana Exp	08
12106	Vidarbha Exp	07
02806	VSKP Exp	06
08243	Bhagat ki koti Exp	05

29. VULNERABLE (Most Affected) SECTIONS : 2020& 2021:

2020			
Section	Train No.	Name	No. of Incidents
Sewagram - Wardha	12105,	VidarbhaExp	7
	12139,	Sewagram Exp	8
Ajni - Sewagram	12160,	JBP-AMI Exp	4
Nagpur - Ajni	18030,	HWH-LTT Exp	4
Wardha - Badnera	11040	Maharashtra Exp	3
Nagpur - Wardha	12410,	GondwanaExp,	06
	12626,	KerelaExp,	14
	12721,	DakshinExp,	
	18238	ChattisgarhExp	

2021			
Section	Train No.	Name	No. of Incidents
Nagpur - Wardha	02169	Sewagram Exp	17
Chandrapur - Balharshah	02721,	Dakshin Exp,	07
	02625	Kerela Exp	04
Nagpur - Chandrapur	02772,	R-SC Exp	05
	02656	Navjeevan Exp	05
Nagpur - Betul	02721,	Dakshin Exp,	03
	02806,	NDLS-VSKP Exp,	02
	08246	Bikaner Exp	02

31. VULNERABLE (Most Affected) STATIONS 2020 & 2021

2020			
Sr. No.	Stations	No. of Incidents	Most affectedTrains
01	Nagpur	169	12139, 12105, 12106, 12626, 18237
02	Wardha		

2021 (up to Nov)			
Sr. No.	Stations	No. of Incidents	Most affectedTrains
01	Nagpur	75	12169, 12105, 12106, 12626, 18237, 06011
02	Wardha		
03	Chandrapur		

32. PROSECUTION :**RP(UP) Act Cases Month DEC -2021**

A. RP(UP) ACT CASES PENDING ENQUIRY			
Div	BC	RM	Total
NGP	05	09	14
Total	05	09	14

B. RP(UP) ACT CASES PENDING TRIAL			
Div	BC	RM	Total
NGP	46	262	308
Total	46	262	308

33. CONVICTION & DISPOSAL OF THE RP(UP) ACT CASES :

	2019			2020			Up to Dec- 2021		
Divi.	Con.	Acq.	AD/WD Abated	Con.	Acq.	AD/WD Abated	Con.	Acq.	AD/WD Abated
NGP	33	--	--	11	01*	02(abated)	25	--	02
Total	33	--	--	11	01	02	25	--	02

Note:- * NGP CR No. 03/2021 RCC No. 67/2012, 04- Accused have been convicted and 01 -Accused has been Acquittal (Under Appeal).

34. GOOD WORK DONE :

SL No	Good Work Done	2020	2021	
1	Through Help Desk Booth	-	-	
2	Provided with wheel chair facilities	-	-	
3	Provided medical assistance	-	-	
4	Handing over/ Reuniting run away children and destitute women to	Family	21	24
		NGO	23	48
		Police	01	12
5	Passengers complaints addressed	139 / Rail Madad (Security & Non Security)	Sec.26 & Non Sec.12	Sec.1333 & Non-Sec.3776
		Twitter	34	101
6	Retrieving lost/left over luggage	19	72	
7	Arrest of criminals involved in TOPB Crime	12	29	
8	Arrest of Touts	52	57	