

Services Offered

The role / functions of Medical and Health Department can be best appreciated in view of the need to have fit and healthy employees for efficient railway operations. Further the dependent family members (beneficiaries) are also provided with similar facilities in the form of preventive and curative medical services. The services offered are promotive and preventive health services; providing and maintaining accident relief medical equipment, including first aid boxes, to give prompt relief to passengers injured in railway accidents; attend to passengers injured or taken seriously ill in trains or at railway stations; Providing technical advice for sanitation hygiene and cleanliness at nominated railway stations & colonies, monitoring safe drinking water and un-adulterated eatables; take measures for disposal of hospital waste; assess adequacy of manpower and efficacy of health care services through effective parameters and adequacy of departmental supervision, medical audit etc, Health facilities in the railway are provided at three levels viz. primary, secondary and tertiary. At primary level Health Units are scattered all over the Divisions; Divisional Hospitals comes under the category of secondary health facilities while Central Hospitals comprise the tertiary care centres. Medical and Health Department is headed by Director General (Railway Health Services) in the Ministry of Railways (Railway Board). Chief Medical Director at headquarters is responsible for administrative control of all the medical and health matters on the Zonal railway.

