



CENTRAL RAILWAY
Chief Commercial Manager (PM)
PRS Building, 3rd & 4th Floor,
Mumbai CST - 400001

ADVANCE RATES NOTIFICATION NO. 08-B OF 2016 (COG)

SUB:-Cancellation of PRS counter tickets through IRCTC website and through 139 and collection of refundable amount across the PRS counter within the prescribed time limit.
(C/ Refund ARNs 2015-2016)

(Board's Comml.Circular No.27 of 2016)

Enclosed please find herewith a copy of notification issued vide Board's letter No. TC-II/2003/2015/COMP PROJECT dated 20 /05/2016 on the above subject for information & necessary action. The same is also made available on the internet by Railway Board.

Please circulate the instructions to all concerned staff & ensure the same are followed .

Encl-As stated.

(Vivek Mathure)
/Chief Commercial Manager (PM)

Memo No. (C/ Refund ARNs 2015-2016)

Date:-30/05/2016.

Copy forwarded for information & necessary action to :-

Sr.DCM/Sr.DFM - CSTM/BSL/NGP /SUR/Pune CCI-PM/FM DBS-CSTM,
FA&CAO/FA&CAO(T)/COM/CCM/CPTM/CPRO/DGM(G)/CVO(T))/CPO/CE/
CME/Sr. EDPM /CCO/CEE/CCM(FM)/CCM(PS)/Dy.COM(Cog)/CGM- CRIS /
PZRTI-BSL/GS, IRCA, New Delhi/Sr.AFA(T)/AFA(T)Cog/CGM-IRCTC/
SCM(G)/ACM(Ref/Cog.)/ACM(T/C)/ ACM(PS)/ACM(FM)/ACM(PM)/ACM(G)/
OS-Refund for taking further necessary action at your end.
Claim/CRD/G/P/FM/D/CCOR (Hqrs)/AOT(indent)

Government of India (Bharat Sarkar)
Ministry of Railways (Rail Mantralaya)
(Railway Board)

Commercial Circular No, 27 of 2016

No.TCII/2003/2015/Comp Project

New Delhi, dated 20.05.2016

The General Managers
All zonal Railways

Sub: Cancellation of PRS counter tickets through IRCTC website and through 139 and collection of refundable amount across the PRS counter within the prescribed time limit --

Reference Board's Commercial Circular No. 20 & 20A of 2016 on the above subject, it has now been decided to allow cancellation of PRS counter tickets through IRCTC website or through 139 and collection of refundable amount across the PRS counter within the prescribed time limit for **RAC and waitlisted tickets also on the following terms and conditions:-**

- (i) Online cancellation or cancellation through 139 of RAC/Wait Listed PRS counter tickets shall be permitted only up to 30 minutes before the scheduled departure of the train. Refund of fare across the PRS counter within the prescribed time limit shall be permissible only on surrendering of original PRS counter tickets.
- (ii) Now confirmed /RAC/Wait Listed PRS counter tickets shall be cancelled through IRCTC website or through 139 within the prescribed time limit mentioned in the Refund Rule,2015.
- (iii) Other terms and conditions will remain same as mentioned in commercial circular Nos. 20 & 20A of 2016.

2. This scheme shall be implemented with effect from 24.05.2016.

3. This issues with the concurrence of Finance Directorate of Ministry of Railways.

(Vikram Singh)
Director Passenger Marketing
Railway Board

No.TCII/2003/2015/Comp Project

New Delhi, dated 20.05.2016

Copy forwarded to:

1. Dy. Comptroller & Auditor General of India (Railways), Room No.224, Rail Bhavan, New Delhi.
2. FA&CAOs, All Indian Railways.
3. Principal Directors of Audit, All Indian Railways.

For Financial Commissioner/Railways