

## **Station Ticket Booking Agent (STBA)-**

As on date there are 71 STBA locations at "E" class stations on 5 divisions of Central Railway.

a) All types of tickets can be issued through STBA terminal.

b) However Non-issue, Cancellation, Concessional tickets, Money Receipt (MR) can be done only after Supervisory intervention by on duty Station In charge (SM).