

## Inauguration of Grievance Cell by Hon'ble DRM/SUR on 27/07/2018



### Grievance Redressal Cell

- Centralized Grievance Redressal Cell is started in Personnel Office. Employee can register their grievance through any of the following medium.
- Samadhaan module in Railkarmi Application using <http://railkarmi.com> url.
- Through email on [-www.staffgrievances.sur@gmail.com](mailto:-www.staffgrievances.sur@gmail.com)
- Through SMS/WhatsApp on Mobile No [9503014610](tel:9503014610)
- Employee can also submit the grievance in writing to Grievance Cell in Sr DPO Office, Solapur
- Employee can handover the grievance to Staff & Welfare Inspector available in section.